

TERMS AND CONDITIONS

These Terms and Conditions form a binding agreement between the Client and Greenscape Design and Decor Inc. ("Greenscape") and apply to all orders. By signing the Estimate and/or submitting the required deposit, the Client confirms acceptance of the Estimate, acknowledges that all order details (including dates, times, quantities, colours, sizes, locations, and billing information) are correct, and agrees to be bound by these Terms and Conditions, which supersede all prior oral or written statements. Please read carefully.

ORDER CONFIRMATION

No holds, reservations, or work will begin without both:

- A signed Estimate, and
- A non-refundable 50% deposit (or as otherwise stated in a mutually agreed to payment schedule)

Estimates expire after 3 months unless otherwise stated and do not guarantee product or production availability.

By signing the Estimate and/or submitting the required deposit, the Client confirms acceptance of the Estimate and acknowledges that all details contained therein (including dates, times, quantities, colours, sizes, locations, and billing information) are correct and agrees to be bound by these Terms and Conditions.

Signed Estimates can be sent back via email to your sales team member or sales@greenscapedecor.com.

For clients issuing a Purchase Order (PO) or providing written email confirmation in lieu of a signed Estimate, the PO or email confirmation shall constitute acceptance of the Estimate and agreement to these Terms and Conditions. The PO or email confirmation must reference the Greenscape order number.

Upon receipt of the signed quote and deposit the Greenscape sales team member will prepare and forward an invoice to the Client along with any other relevant payment information. Product availability, project scheduling, and lead times for completion are determined only after the signed Estimate and deposit are received. Greenscape is not responsible for delays, backorders, or substitutions required caused by product availability or production capacity at the time of order confirmation. Work and order processing will begin once these details have been determined.

The Client who signs the Estimate is solely responsible for the order and remains fully liable for all terms of this agreement, even if the goods or services are used by a third party. Greenscape's obligations, approvals, deliveries, and invoices are based solely on the individual or company that signs the Estimate. Any disputes, preferences, or feedback from an end client or third party do not affect the binding nature of this agreement or the Client's responsibility under these Terms and Conditions.

Greenscape reserves the right to amend the payment terms for order confirmation and completion at its discretion with any changes will be communicated in writing and mutually agreed before proceeding.

PAYMENT TERMS

All clients have COD terms – full payment of the order is required before goods are released, shipped, or installation commences, unless prior payment arrangements have been made in writing and approved by Greenscape Design and Décor Inc.

For larger custom build projects (over \$50 000), a customized, mutually agreed to, payment schedule may be required and will be outlined in writing as part of the Estimate.

No products or services will be delivered or installed until full payment has been received by the agreed due date, unless prior written arrangements have been approved by Greenscape.

If the Client fails to provide necessary information, approvals, site access, or communication required for Greenscape to complete the order within a reasonable time, the order will be considered abandoned. In such cases, Greenscape reserves the right to terminate the order without further obligation, and the Client forfeits any deposits or payments already made.

METHODS OF PAYMENT

Our preferred methods of payment are cheque, EFT, or e-transfer. For your convenience, we accept the following payment methods:

- Cheque (payable to Greenscape Design and Decor Inc.)
- E-transfer (auto-deposit to sales@greenskapedecor.com)
- EFT or Wire Transfer
 - Company Name: Greenscape Design and Décor Inc.
 - Bank Name: TD Canada Trust
 - Bank ID #: 004
 - Transit #: 96560
 - Account #: 523-051-0
- Cash
- Debit
- Credit cards (3% fee for credit cards). Credit Card Authorization form available upon request.

All banking and transaction fees (including, but not limited to, wire transfer fees) are the responsibility of the Client and must be accounted for when making payment.

Please reference your invoice number when making any payments. Remittance notices can be sent to sales@greenskapedecor.com or your sales team member.

Accounts are considered overdue if unpaid after the invoice due date, unless prior payment plans have been made in writing and approved in advance by Greenscape. Overdue accounts will incur interest at a rate of 2% per month (compounded monthly). Accounts remaining unpaid 120 days (4 months) past the invoice due date may, at Greenscape discretion, be sent to a third-party collections agency without further notice to the Client. Any additional costs of collection shall be borne by the Client.

A charge of \$40 will be applied for NSF (non-sufficient funds) cheques.

DESIGN, DELIVERABLES, AND SITE VISITS

Greenscape may provide one initial complimentary site visit (within the Lower Mainland) to assess the project scope for quoting purposes. One round of quote revisions is included at no cost to the Client. Any additional site visits or design revisions beyond this will be billed accordingly.

Prior to confirmation of your order, Greenscape may provide a limited selection of inspiration images or concept references to illustrate the proposed creative direction. Once the signed Estimate and deposit have been received, Greenscape will develop technical drawings, detailed renderings, and finalized design specifications as needed. Depending on the level of complexity and format (e.g., PowerPoint inspiration board versus full 3D render), additional fees for these deliverables may apply and will be communicated in advance.

The Client is responsible for providing required information, decisions, and approvals in a timely manner to allow production to proceed on schedule. Delays caused by late or incomplete communication from the Client may impact the agreed completion or delivery dates and may result in additional costs, which will be communicated in advance.

Greenscape strives to maintain responsive and collaborative communication throughout the project. However, excessive or repeated requests for revisions, extensive correspondence, or ongoing design changes beyond the agreed scope may incur additional charges, which will be communicated to the Client in advance.

Specialty renderings and visual representations are not included unless specified and will be quoted as an additional service upon request. Sample products are subject to availability and if requested, will be invoiced to the Client at the applicable rate.

CHANGES, CANCELLATION AND RETURNS - DEPARTMENT SPECIFIC

Should the Client's requirements or design specifications change after the Estimate is signed and/or the deposit or full payment has been made, changes or cancellations will be executed only upon written confirmation and will be billed in accordance with these Terms and Conditions.

For large or custom projects, the Client acknowledges that once substantial work, procurement of materials, or production has commenced, Greenscape may, at its sole discretion, deem the order to be non-cancellable and billable in full, even if notice of cancellation is provided within the stated lead time. Substantial work includes, but is not limited to, design development, material acquisition, fabrication, or other work that cannot reasonably be undone or repurposed without significant loss to Greenscape.

Rentals

- Standard rental period is 1 week from delivery or pick-up. Late returns incur additional full weekly rental charges.
- Estimates involving Greenscape delivery or custom builds confirmed with less than **3 business days' notice** before the scheduled pick up or delivery will incur a **30% surcharge**. This surcharge does not apply to regular in-stock rental inventory items.
- Changes requested with more than **2 weeks' notice**, may be accommodated at Greenscape's discretion and are subject to product and labour availability. Significant changes that effectively reduce the order value will be treated as a partial cancellation and subject to the cancellation policy.
- Cancellation with **more than 2 business days' notice**: minimum 50% cancellation fee (non-refundable 50% deposit).
- Cancellation with **less than 2 business days' notice**: 100% of the order will be charged.
- Additional charges may apply for changes or cancellations to cover labour, materials, or custom product costs already incurred or produced.
- All rented items (standard inventory or custom-built items) remain the property of Greenscape and must be returned in good condition. If a custom-built rental item is cancelled, full payment is owed. No exchanges or refunds on custom built rental items.

Sales (Purchase)

- Minimum lead time for custom sales orders: **6 weeks**, depending on production capacity and product availability at the time of confirmation.
- Estimates or additions confirmed with less than **2 weeks' notice** before the desired or scheduled pick up or delivery will incur a **30% surcharge**.
- Changes requested with more than **4 weeks' notice**, may be accommodated at Greenscape's discretion and are subject to product and labour availability. Significant changes that effectively reduce the order value will be treated as a partial cancellation and subject to the cancellation policy.
- Cancellation with **more than 2 weeks' notice**: minimum 50% cancellation fee, provided no substantial work has been already been completed on the order.
- Additional charges may apply for changes or cancellations to cover labour, materials, or custom product costs already incurred or produced.
- Cancellation with **less than 2 weeks' notice**: 100% of the order will be charged.
- **Custom-built items are non-refundable or exchangeable.**
- Standard inventory (non-custom) purchases may be returned, exchanged, or credited within **2 weeks**, subject to inspection and restocking fees.

Holiday Décor (Rental or Purchased)

- Holiday décor rental periods are seasonal, typically ranging from 1 to 8 weeks, as stated in the agreed rental term on the Estimate or Invoice.
- Minimum lead time for custom holiday orders: **2-4 months**, depending on production capacity and product availability at the time of confirmation.
- Estimates or additions confirmed with less than **2 weeks' notice** before the desired or scheduled pick up or delivery will incur a **30% surcharge**.
- Changes requested with more than **2 months' notice**, may be accommodated at Greenscape's discretion and are subject to product and labour availability. Significant changes that effectively reduce the order value will be treated as a partial cancellation and subject to the cancellation policy.
- Cancellation with **more than 2 months' notice**: minimum 50% cancellation fee.
- Additional charges may apply for changes or cancellations to cover labour, materials, or custom product costs already incurred or produced.
- Changes or cancellation with **less than 2 months' notice**: 100% of the order will be charged.
- All rented items (standard inventory or custom-built items) remain the property of Greenscape and must be returned in good condition.
- **Custom-built items are non-refundable or exchangeable.**

PRODUCT USE AND CARE

Greenscape products are intended for indoor use only unless explicitly stated. Do not modify, affix, heat, wet, sit, or stand on rental décor without written consent. For items placed in high traffic or high theft areas, please advise Greenscape in advance, so Greenscape can ensure the stability and security of the items and bill accordingly.

All orders are binding upon confirmation, regardless of whether the items are ultimately used. Once confirmation is received, the Client will be invoiced in full for the sale amount or rental period outlined, even if the items are not used during the secured rental period or at final installation.

Greenscape is not liable for any damage or injury cause by the misuse of Greenscape items. The Client assumes all risks of property damage, personal injury, misuse, and third-party claims. Client also assumes all risk for environmental damage, including but not limited to humidity, pests, fading, weather, or other site conditions. Any damage, loss, theft, or negligent use of items after delivery or Client pick up is the Client's sole responsibility.

RENTAL ITEMS: RETURNS, DAMAGE AND REPLACEMENT

All rental items must be returned by the due date specified on the Invoice. Late returns are a breach of this agreement and will incur additional charges equal to the full weekly rental rate (or portion thereof) until all items are returned. These charges will be invoiced to the Client or applied to the credit card on file, if available.

At the end of the rental period, the Client must either:

- Return all rental items to Greenscape's premises during regular shipping and receiving hours (10:00am-4:00pm Monday – Friday), or
- Provide access to the agreed-upon venue during previously arranged pickup hours.

All items must be returned in the same condition and repair as when delivered or picked up, subject only to reasonable wear and tear. The Client is responsible for all damage, loss, or negligence occurring while the items are in their possession, including but not limited to cleaning, repairs, repotting, or water damage. Items damaged beyond repair, or that cannot reasonably be restored to their original condition, will be charged at full replacement value.

If an item is discovered to be broken, damaged, or unusable after delivery or pickup and sign-off, the Client must immediately discontinue use and notify Greenscape. Greenscape will attempt to replace the item, if available, at the sole cost of the Client. Greenscape is not responsible for incidental or consequential damages caused by such damage or by delays in replacement.

DELIVERY, SHIPPING, AND CLIENT PICK UPS

Greenscape reserves the right to withhold delivery, shipping, or client pick up if payment is not received.

Greenscape Delivery and Pick Up: Delivery and pick up costs for orders will be included on the final invoice. Deliveries and pick ups are made to readily accessible areas only, such as the loading dock or main entrance of the venue. Unless set up or installation services are included on the Client's invoice, it is the Client's responsibility to unpack, move, or place the items.

Additional delivery labour charges will apply if Greenscape is not notified in advance of difficult access, parking restrictions, long carries, stairs, small elevators, single doors, or other site-specific challenges.

It is the Client's responsibility to have an authorized representative present at the time of delivery to inspect the items, note any damage or discrepancies, and provide a signed receipt. Failure to do so waives the Client's right to later dispute the delivery or pick up details, condition, or completeness of the items, and acceptance is assumed.

If Greenscape is unable to deliver or retrieve the items at the agreed time and location due to site access issues or the absence of a Client representative, a labour waiting fee per person, charged at Greenscape's standard onsite labour rate, may apply after 15 minutes of delay.

Shipping: If Greenscape arranges shipping using third-party carriers, costs will be included on the final invoice. If the shipment arrives damaged, it must be noted on the bill of lading before the driver leaves, and Greenscape must be notified in writing with photos within 1 business day so that a claim can be submitted to the carrier on the Client's behalf. Failure to report within this period constitutes acceptance of the shipment and waives any claim for damages.

When the Client arranges shipping and damage occurs, it must be noted on the bill of lading before the driver leaves, and Greenscape must be notified in writing with photos within 1 business day. The Client is responsible for submitting the claim to the carrier directly. Greenscape is not responsible for denied or unaccepted claims.

When Greenscape packs, crates, or pallets items for shipping, we take commercially reasonable care to prepare the items for transport. If damage occurs that is clearly attributable to improper packing by Greenscape, and the Client has complied with the required reporting timelines, Greenscape will, at its discretion, repair, replace, or credit the affected items. Greenscape is not liable for damages resulting from mishandling by carriers, inadequate site conditions, or failure to follow handling instructions.

The Client is responsible for providing the correct delivery address, on-site contact information, and any special delivery requirements (such as tailgate service, appointment scheduling, or equipment needed for unloading) at least 5 business days before the scheduled shipment. If the carrier is unable to complete delivery due to incomplete, incorrect, or undisclosed site conditions or requirements, the Client remains responsible for all shipping and handling charges, as well as any additional costs incurred for re-delivery or storage.

Greenscape's responsibility for shipping-related damages is limited to assisting with the carrier's claim process, and Greenscape's liability does not extend to incidental, indirect, or consequential damages or losses.

Client Pickups: Clients who choose to pick up items must bring a suitable vehicle with sufficient clearance for the items, along with moving straps and blankets to protect the items during transit. Items will not be released if the vehicle is deemed unsuitable. If the Client does not have an appropriate vehicle, they may choose to engage Greenscape's delivery service (subject to availability) at an additional cost. If the Client does not bring adequate moving blankets or straps, Greenscape can supply them (subject to availability) for an additional fee.

An authorized representative must be present at pickup to inspect the items, note any damage or discrepancies, and provide a signed receipt. Failure to do so waives the Client's right to later dispute the condition, completeness, or accuracy of the order, and acceptance is assumed.

Many Greenscape décor items should not be transported on their sides; it is the Client's responsibility to handle items properly once they leave Greenscape's care.

SITE / VENUE READINESS

It is the Client's responsibility to ensure that the site or venue is fully prepared and ready for Greenscape's installation or delivery team at the scheduled date and time. This includes ensuring that the site is scheduled appropriately and is clear of any obstacles or delays caused by other vendors, contractors, or unfinished work.

All furnishings, utilities (such as phone, gas, power, sewage), or any other systems or conditions that may interfere with the ability to stake, anchor, or install items must be clearly marked and communicated to Greenscape in advance.

For onsite installations or rentals, the Client or a duly authorized representative must be present at the site to confirm and approve placement of all items.

If the site is not ready at the scheduled time, or if delays are caused by factors beyond Greenscape's control (including broken elevators, incomplete work by others, or restricted access), additional costs will apply. If Greenscape's team is required to leave and return later, the Client will be charged in full for the additional visit.

INSTALLATION

Greenscape reserves the right to withhold installation if payment is not received.

Installation labour costs quoted on the Estimate or Invoice prior to completion of the installation are estimates only. Any additional labour or material costs incurred onsite will be added to the final Invoice.

Any changes to delivery or installation dates after arrangements and scheduling have been completed will incur additional costs. Labour call times changed with less than **24 hours' notice** from the scheduled installation time will incur a minimum labour charge equal to **4 hours per team member**. Premium rates and labour minimums will apply for overnight shifts, statutory holidays, or overtime hours.

Greenscape is not liable for any late fees, damages, or delays related to products not provided by Greenscape, or for subrentals managed on behalf of the Client.

Unless otherwise stated in writing, Greenscape is not responsible for confirming local bylaws or regulations, or for applying for permits required under applicable legislation or building codes.

A Client representative must be present onsite at the scheduled installation time to approve placement, answer questions, and ensure access to the site. The Client representative is expected to remain available throughout the installation. If no representative is present, Greenscape will proceed based on the agreed plan, and any subsequent adjustments, repositioning, changes, or return visits will incur additional charges.

Additional costs will be added to the final Invoice if extra work is required due to missing or incomplete information from the Client, or if Greenscape is asked to reschedule installation for a later date. A new installation fee will apply.

Storage fees will apply if the installation date is postponed beyond the originally agreed completion date.

Onsite parking and adequate loading space must be available for installation. If long-term parking is not permitted, or if parking permits are required, the Client must provide appropriate permits, alternate arrangements, or access in advance.

Greenscape is not liable for any damages or losses that occur during installation, or for misuse of Greenscape's products resulting in product damage, product loss, or financial loss if installation is performed by any party other than Greenscape.

Any damage or loss to Greenscape's products after installation will be repaired or replaced by Greenscape at the Client's cost.

SPECIALTY EQUIPMENT AND SERVICES

If specialty equipment, engineering, rigging, traffic control, lift rentals, electricians, or other third-party services are required for the installation, the Client is responsible for providing or arranging these at their own expense, unless otherwise agreed in writing.

At Greenscape's discretion, and subject to availability, Greenscape may assist in sourcing or coordinating such equipment or services on behalf of the Client. In such cases, all associated costs will be added to the Client's final invoice. Greenscape is not responsible for delays or issues arising from third-party service providers or equipment not under its direct control.

NATURAL AND HANDCRAFTED ITEMS

Greenscape uses a combination of natural, live, preserved, handcrafted, and artificial materials in its rental and custom-built items. The Client acknowledges and accepts that natural and handcrafted products inherently include variations, irregularities, and unique characteristics compared to samples viewed in print, online, or in person. These variations are an inherent part of using such materials and do not constitute defects.

FIRE RETARDANT AND UV RATED

Unless specifically stated and certification is provided upon request, Greenscape's products are not fire retardant and/or UV protected. If these properties are required, it is the Client's responsibility to request and confirm this information before signing the Estimate and agreeing to these Terms & Conditions.

Once an Estimate is signed and confirmed, Greenscape is not liable if the products do not meet building codes, fire codes, bylaws, or site/venue requirements that are later disclosed by the Client or third parties.

WARRANTIES AND GUARANTEES

Greenscape does not guarantee that the products are fit for any particular purpose, condition, or lifespan, unless explicitly stated in writing. Even if products are described as suitable for outdoor or specific environments, Greenscape makes no warranty regarding lifespan, performance, resistance to fading, weathering, or deterioration over time.

Greenscape is not responsible for any damage, bending, fading, warping, infestation, or other changes to products caused by environmental factors, site conditions, or pests beyond its control, including but not limited to wind, humidity, moisture, sunlight, heat, cold, insects, rodents, birds, or improper handling.

Greenscape makes no other warranties, expressed or implied, beyond what is stated in this agreement and has made no representations to induce the Client to rent or purchase the products.

Greenscape guarantees that all products — whether rented, purchased, or custom-built — are provided clean, in good repair, and to the agreed specifications at the time of delivery or installation. Once the Client has taken possession of the products and provided sign-off, Greenscape's responsibility ends. Any replacements or exchanges after this point will be at the Client's sole cost.

SUBSTITUTIONS AND AVAILABILITY

Greenscape makes every effort to fulfill all orders exactly as specified. However, at times, certain items may become unavailable, damaged, or lost and cannot be provided as originally ordered. In such cases, Greenscape will make commercially reasonable efforts to source and provide mutually agreed substitutions or replacements that are as close as possible in appearance, quality, and function. The Client agrees that substitutions of this nature do not constitute a breach of contract.

REPOSSESSION

If the Client fails to pay the full invoice for any purchased items, or otherwise breaches this agreement, Greenscape may, in addition to all other legal remedies, terminate the purchase agreement and reclaim the item from any location. Greenscape shall not be responsible for any claims of damage or trespass resulting from the removal of the item. The Client remains liable for any unpaid balance, costs, or damages incurred by Greenscape in enforcing this remedy.

THEFT AND MISSING ITEMS

If any rented items are missing, unaccounted for, or not available for pick-up by Greenscape on the agreed return date, the Client may, at their own discretion, report the items as stolen. The Client agrees to pay the full replacement cost (without deduction for depreciation) for any items that are lost, stolen, missing, or otherwise not returned to Greenscape for any reason, including mysterious disappearance.

ACCIDENTS OR INCIDENTS:

The Client will immediately notify Greenscape in the event of any accident or incident involving Rental items.

SAFETY

All information related to Greenscape's team safety, such as the presence of hazardous materials, structural limitations, and any unsafe work environments must be provided in advance of Greenscape commencing any work onsite. Failure to do so, may result in a delay or cancellation of installation, additional charges, or the refusal of work.

INSURANCE

Greenscape carries a minimum of \$5 million Commercial Liability insurance and can add the Client as an additional insured upon request if required, with a minimum of 7 days advance notice. If registration with the Client's third-party compliance management company is required, Greenscape can accommodate for an additional fee that will be assessed at the time of the inquiry.

HOLD HARMLESS

The Client accepts all risks of property damage and personal injury related to the use of Greenscape's products and services. The Client agrees to protect and hold Greenscape harmless from any claims, damages, or costs — including legal fees — from third parties for injury, damage, or loss caused by the Client's use, possession, maintenance, or return of the products.

WAIVER OF CLAIMS

The Client waives any claims against Greenscape for personal injury, property damage, lost time, or inconvenience caused by the use, breakdown, or failure of any rented or purchased items.

NOTICE OF NON-WAIVER/SEVERABILITY

If Greenscape does not enforce any part of this agreement at any time, it does not mean Greenscape waives its right to enforce it later. If any part of this agreement is found to be invalid or unenforceable, the rest of the agreement will remain in effect.

CONFIDENTIALITY AND INTELLECTUAL PROPERTY

All estimates, proposals, designs, renders, and photographs of completed projects are the property of Greenscape. Any estimates, proposals, designs, renders, or photographs exchanged between Greenscape and the Client at any stage of the rental, purchase or project process may not be disclosed, reproduced, or shared with any other party without written consent from Greenscape. Greenscape retains the right to use photographs of completed projects for marketing purposes.

NON-COMPETE

The Client acknowledges that Greenscape is the designer and manufacturer of custom décor and that nothing in these Terms and Conditions restricts Greenscape's right to use its technical expertise, building methods, or design knowledge on future projects, even if those designs are similar to items previously created for the Client.

All rights, title, and interest in any custom designs, concepts, or products created by Greenscape remain the exclusive property of Greenscape. The Client has no ownership interest in Greenscape's confidential information, intellectual property, know-how, copyrights, trademarks, or trade names, even if the Client contributed ideas or input to the creation of the custom design.

FORCE MAJEURE

Greenscape shall not be liable for any failure or delay in the performance of its obligations under this agreement to the extent that such failure or delay:

1. Is beyond the reasonable control of Greenscape or the Client;
2. Materially affects the performance of the affected party's obligations under this agreement; and
3. Could not reasonably have been foreseen or prevented by the affected party.

Examples of force majeure events include, but are not limited to: natural disasters (such as earthquakes, floods, or storms), fires, pandemics, government actions, strikes or labour disputes, utility failures, transportation disruptions, or other emergencies beyond the affected party's control.

The Client acknowledges that general economic conditions, market fluctuations, or other foreseeable financial circumstances shall not relieve the Client of its obligations under this agreement, nor constitute a force majeure event excusing the Client's performance.

GOVERNING LAW

This agreement shall be governed according to the laws of the Province of British Columbia.

TERMINATION OF SERVICE

Greenscape reserves the right to terminate services at any time, without further obligation, if the Client or their representatives engage in abusive, harassing, or disrespectful behaviour toward Greenscape staff, whether in person, by phone, by email, or through any other means of communication. All fees incurred up to the time of termination remain payable, and Greenscape shall not be held liable for any resulting delays, incomplete work, or unfulfilled orders.

CREDIT CARD AUTHORIZATION FORM

CLIENT INFORMATION:

Company Name: _____

Contact Name: _____

Phone Number: _____

Greenscape Estimate/Invoice Number: _____

I, _____, authorize Greenscape Design and Décor Inc. to charge my credit card for the agreed amount as deposit or payment for the above order. I understand a 3% service fee applies to all credit card payments.

Please Charge:

☐ Deposit of 50%

☐ Full amount (100%)

☐ Other: _____

Credit Card Type:

☐ Visa

☐ Mastercard

☐ Amex

☐ Card on file (last 4 digits: _____)

Credit Card Number: _____

Expiry Date (MM/YY): _____

CVV (3 digits on back): _____ ☐ Please keep this card on file for future orders.

Cardholder Name: _____

Cardholder Signature: _____

Date: _____

Please email the completed form to your sales team member or sales@greenscapedecor.com.